

HAMBLETON DISTRICT COUNCIL

Report To: Cabinet
14 June 2011

Subject: COUNCIL PLAN 2011 to 2015

**All Ward(s)
Scrutiny Committees
Cabinet Member for Corporate Management: Councillor R Kirk**

1.0 PURPOSE AND BACKGROUND:

- 1.1 This report seeks Member approval to a new Council Plan.
- 1.2 Cabinet, in March 2011, agreed a new framework for managing the Council's business along with a new approach to the Council Plan. Members also agreed that the theme boards develop the aims to be included under each priority.
- 1.3 This report presents the new Council Plan for agreement.

2.0 DECISIONS SOUGHT:

- 2.1 Cabinet is asked to agree the new Council Plan.

3.0 LINK TO CORPORATE PRIORITIES:

- 3.1 Excellent Council theme - To adopt a new Council Plan.

4.0 RISK ASSESSMENT

- 4.1 None.
- 4.2 **Risk in not approving the recommendation(s)**

Risk	Implication	Prob*	Imp*	Total	Preventative action
The Council is not focussed on its priorities	Resources are not directed at the priorities	3	5	15	Adopt the new council plan

Prob = Probability, Imp = Impact, Score range is Low = 1, High = 5

Overall the risk of agreeing with the recommendations outweighs the risk of not agreeing them and is considered acceptable.

5.0 SUSTAINABILITY IMPLICATIONS:

- 5.1 None directly for this report.

6.0 FINANCIAL IMPLICATIONS AND EFFICIENCIES:

- 6.1 None directly for this report.

7.0 LEGAL IMPLICATIONS:

7.1 None.

8.0 SECTION 17 CRIME AND DISORDER ACT 1998:

8.1 None.

9.0 EQUALITY/DIVERSITY ISSUES:

9.1 None for this report (equality issues for services will be dealt with through the new service plan).

10.0 RECOMMENDATION:

10.1 Cabinet is asked to recommend the new Council Plan to Council.

PETER SIMPSON

LIZ SMITH

Background papers: None

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Hambleton District Council

COUNCIL PLAN

2011 to 2015

Introduction

<p>We are working in times of unprecedented change in local government. We have many challenges to face as we respond to the recession, the Government's agenda and finding ways to improve local services whilst reducing our costs.</p> <p>Over the next four years we will focus on those issues which are most important to the people who live, work and visit our district. These are described in this Council Plan.</p> <p>We will invest our resources and work with our partners in the district, the county and wider as well as our local communities to respond to local issues.</p> <p>We are committed to continuing to deliver high quality services that our local people want. It is our ambition to be one of the highest performing councils which provides services at the lowest cost possible.</p> <p><i>CLlr Neville Huxtable, Leader of Hambleton District Council</i></p>	<p>We have a reputation for delivering high quality and efficient services. Driven by a robust, ten year financial strategy, we will manage our resources wisely to maintain this reputation.</p> <p>Our staff are committed to driving up productivity whilst focussing on providing services which our customers want.</p> <p>We will reduce our costs by working more efficiently and sharing how we deliver services with other councils/partners. We will improve the quality of our services by reviewing the way we do things - cutting out waste, using technology more and asking our customers what they want us to improve.</p> <p>And I am confident that this approach will ensure that we continue to deliver well respected, high quality and efficient services.</p> <p><i>Peter Simpson, Chief Executive</i></p>
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Our Priorities

Our Priorities for 2011 to 2015 are:

- Customer Services
- Housing and Planning
- Leisure and Health
- Partnerships
- Corporate Management

Our Aims

Our aims for each of these priorities are:	We will achieve these priorities in 2011/12 by:
Customer Services - We will aim to provide excellent service to our customers	<ul style="list-style-type: none"> a) dealing with approximately 150,000 customer enquiries per annum through our offices, website and by telephone at a cost of £4.39 per enquiry. b) resolving 80% of enquiries at the first point of contact.
We will collect household waste and increase the amount of waste sent for recycling or composting from 44% to 50%	Carrying out collections of waste/recycling from 39,451 households per week at a cost of £1.39 per weekly collection.
Housing and Planning - through the planning process we will help meet local housing needs	Facilitating the provision of 200 new dwellings in the district, of which 100 will be affordable homes, at a total cost to the council of £3,740 per dwelling.
Leisure and Health - Through the local development framework we will support local leisure initiatives and facilities	<ul style="list-style-type: none"> a) allocating 1.5 acres of open space and generating, through section 106 agreements, £660,000 for investment in local leisure facilities. b) spending £476,000 on improving the health of our residents by increasing the rate of physical activity by 1% year on year from its current rate of 28% c) improving the efficiency of the Council's four Leisure centres by reducing the average cost per visit from its current level of 28 pence.
Partnerships - We will encourage our residents to become more involved in making decisions and delivering services which impact on their local communities.	Providing support to the five area based partnerships at a total cost to the council of £9,446 per partnership.
We will support businesses to maintain and grow the local economy	<ul style="list-style-type: none"> a) supporting businesses to create jobs through the provision, in the LDF allocations document, of 7 hectares of employment land in Stokesley's Business Park and York Road Thirsk. b) providing self sufficient workspaces at an average floorspace occupancy of 89% with a net income of £227,000 to the Council. c) providing managed workspaces at an average floorspace occupancy of 57% with a net income of £243,000 to the Council
Corporate Management - We will reduce the costs of delivering our services and we will improve our productivity.	We will save £1m through sharing services with other councils, better procurement, streamlining our processes and other initiatives

Our Services

To show how our services contribute to the above priorities we have clustered them as follows:

Customer Services - Customer Services; Revenues and Benefits; Waste, Recycling and Street Cleaning; Communications; Reprographics; ICT.

Housing and Planning – Housing including Fuel Poverty, Decent Homes, Homelessness, Private Sector and Housing Strategy; Planning; Planning policy; Climate Change/Sustainable Development.

Leisure and Health - Leisure; Younger People; Older People; Culture; Safeguarding; Environmental Health including Licensing.

Partnerships – Economic Development; Tourism; Parking; Public Conveniences; Community Safety; CCTV; Community Planning; Area Partnerships; Building Control.

Corporate Management – Finance; Human Resources; Improvement; Procurement; Business Support; Democratic Services including Elections; Design and Maintenance; Asset Management; Legal and Land Charges; Internal Audit

Further Information

Our Corporate Plan has been kept deliberately short, in order to maintain our focus on the key issues. If you would like to know more about any of these issues including background information about the Council and the project plans which support each of the priorities please visit our website.

- Our website is at www.hambleton.gov.uk. Click “????”
- You can also email us at ???? to request further information.

Prepared by Hambleton District Council, March 2011
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